

TO THE HONORABLE BOARD OF COMMISSIONERS OF BERRIEN COUNTY MICHIGAN, Your County Personnel and Human Services Committee respectfully recommends the adoption of the following:

RESOLUTION

WHEREAS, successful outcomes in public-safety response requires effective information exchange achieved through highly trained tele communicators and the first responders, and consistently executing common protocols over reliable and interoperable technologies; and

WHEREAS, Berrien County 911 Public Safety Answering Points (PSAPs) wish to institute a program of regular standardized review of the “complete” call-for-service: from the emergency telephone call, to resource mobilization, and to the on-scene operations between dispatchers and first responders; and

WHEREAS, creating such comprehensive call reviews for study is a very time intensive endeavor, requiring personnel specialized in public-safety communications and critical information flow; and

WHEREAS, with the concurrence of the Berrien County 911 Advisory Committee, the County Administration Committee recommends the establishment of an enhanced review program,

NOW, THEREFORE, BE IT HEREBY RESOLVED that the Berrien County Board of Commissioners authorizes the addition of one Quality Assurance Supervisor F.T.E. position to the Berrien County Public Safety Communication Center, effective immediately; and

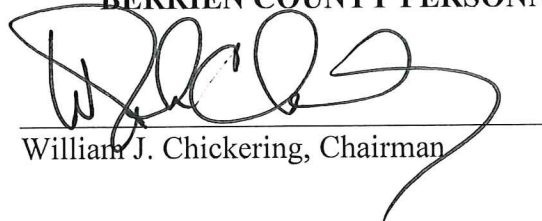
BE IT FURTHER RESOLVED that the complement change will be funded by the 911 Millage-911 Operations (26103250) budget:

ADD

1 Full-time – Quality Assurance Supervisor

Respectfully submitted,

BERRIEN COUNTY PERSONNEL AND HUMAN SERVICES COMMITTEE


William J. Chickering, Chairman


David Vollrath, Vice-Chairman

Teri Sue Freehling

RESOLUTION APPROVED AS TO FORM	
Administrator <u>lv</u>	Date <u>5/7/19</u>
Comments Attached _____	
Corporate Counsel <u>[Signature]</u>	Date <u>5.7.19</u>
Comments Attached _____	