

Expert Professionals are Trained to Provide:

- Assessment for each child
- Safety plans for the family to use
- Follow-up services for resources and further services to be scheduled
- Skill building for parents and children
- Information on up-to-date county resources
- Collaboration with other agencies and first responders
- Flexible and individual service
- Strength-based, needs-driven services
- Information about youth substance use and programs for treatment and support

Immediate Support, Solutions and Resources...

When Families Need It Most!



Children's Mobile Crisis Team

*Berrien County Residents
Ages 0-21*



Riverwood Center

1485 S. M-139

Benton Harbor, MI

(269) 934-0747

Frequently Asked Questions:

Who/What meets criteria for Children's Mobile Crisis Stabilization:

- Children/Adolescents experiencing a Crisis situation
- Mental Health Issues
- Developmental Disabilities (including Autism)
- Substance Use Issues

What is the cost? Do I need insurance?

- No insurance, no need to worry – NO family will be turned away.
- Insurance is billed when possible, you will not be billed if it is not covered.
- We require your insurance information if we respond in person for our records.

What is considered a crisis?

- Suicidal threats, self-harm
- Situations the parent/caregiver can't manage alone.
- Reason to expect the child may injure themselves or others.
- Child needing immediate help to maintain safely in the home, avoid hospitalization, arrest, or other out of home placements.
- Displaying risky behavior.
- Traumatic life events such as the loss of a loved one, divorce etc.

How do I get crisis help?

- Call the Crisis Response number 269-934-0747.
- 9am-9pm Weekdays
- 9am to 9pm Weekends and Holidays
- Explain what the problem is.
- The professional on the phone will contact our on-call staff who will then reach out to either assist over the phone, schedule a ZOOM meeting, or schedule a time for a home visit to assist in person.
- If outside of listed hours above call 269-925-0585 to speak with an On-Call Worker.

How long before the team arrives in person to help me?

- The team will respond within two hours or less if it is determined a home visit is required.

Does the Crisis Response Team need to come to my home?

- It's your choice how the team will respond, whether at school, home, physician office or alternate location.
- We will not respond to your home unless you give us permission to do so.

What if we need help immediately?

- If there is an immediate risk of harm to self or others call 911.
- Safety is the priority for everyone involved. If someone is under the influence of drugs or alcohol, is threatening with a weapon, or has already hurt themselves or others assistance from first responders will be sought by our clinicians and On-call workers.

Will the police know that you are going to help us?

- Our team will not remove your child from your care-only the police or CPS has the authority to remove kids. We can assist in trying to find a temporary safe place for your child to stay with your help.
- During response to a crisis situation, Police that have responded can be informed that the team is providing intervention in effort to keep the child in the home and manage the crisis.

