

Discussion Group Satisfaction Questionnaire

This questionnaire will help us to evaluate and continually improve the program we offer. We are interested in your *honest opinions* about the services you have received, whether they are positive or negative. Please answer all the questions.

Please circle the response that best describes how you honestly feel.

1. How would you rate the quality of the discussion group?

7	6	5	4	3	2	1
Excellent		Good		Fair		Poor

2. Did you receive the type of help you wanted from the program?

1	2	3	4	5	6	7
No, definitely not		No, not really		Yes, generally		Yes, definitely

3. To what extent has the program met your needs?

7	6	5	4	3	2	1
Almost all needs have been met		Most needs have been met		Only a few needs have been met		No needs have been met

4. How satisfied were you with the amount of help you received?

1	2	3	4	5	6	7
Quite dissatisfied		Dissatisfied		Satisfied		Very satisfied

5. Did you gain sufficient knowledge or information to be able to implement the parenting strategies introduced?

7	6	5	4	3	2	1
Yes, definitely		Yes, generally		No, not really		No, definitely not

6. Do you intend to implement the parenting strategies introduced?

7	6	5	4	3	2	1
Yes, definitely		Yes, generally		No, not really		No, definitely not

7. How satisfied were you with the content of the discussion group?

1	2	3	4	5	6	7
Very dissatisfied		Dissatisfied		Satisfied		Very satisfied

8. How satisfied were you with the format of the discussion group?

1	2	3	4	5	6	7
Very dissatisfied		Dissatisfied		Satisfied		Very satisfied

9. If you were to seek help again, would you come back to *Triple P*?

1	2	3	4	5	6	7
No, definitely not		No, I don't think so		Yes, I think so		Yes, definitely

Client Code:

First 3 letters
of your first name

First 2 letters of
your last name

Your birth
month (mm)

Oldest Child's
birthdate (mmdd)

10. Has the program helped you to develop skills that can be applied to other family members?

1 2 3 4 5 6 7
No, definitely not No, I don't think so Yes, I think so Yes, definitely

11. Do you have any other comments about this program?

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Thank you

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